

ENJOY WORRY FREE VACATIONS



OUR CO-WORKERS

- · Constant training on protocols.
- · Daily body temperature check.
- · Social distancing (6 ft).
- · Constant hand washing.
- · Anti-bacterial gel dispensers.



OUR GUESTS

- Body temperature check upon arrival.
- Equipment and contact areas sanitation.
- Access to Hygiene, Cleaning and Disinfection protocols.

ENJOY OUR CUISINE SAFELY

SAFE SERVICE AND EXPERIENCES

on signage in different hotel areas.

Social distancing (6 ft.).

such as restaurants, bars, Kids Club, etc.

Constant communication regarding hygiene measures

· Constant training on our protocols in each area and continuous monitoring of government and international recommendations.

• Use of face mask and gloves by all our co-workers. • Use of QR codes for reading our menus. • Anti-bacterial gel dispensers in all our food and beverage outlets. Constant deep cleaning of all utensils. Introduction of assisted buffet.

• Furniture distancing in each eating and drinking station.

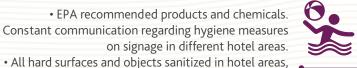


HYGIENE, **CLEANING AND** DISINFECTION **PROTOCOLS**



YOUR WELLBEING IS OUR PRIORITY

- All our co-workers are trained to follow up on any guest suspected to have or confirmed with COVID-19.
- Coordination with local hospitals and clinics.
- Guide for following up on prevention protocols.







HEALTHY ENVIRONMENT

- · We have intensified cleaning in public areas.
- · Daily sanitation of pools, loungers and tables.
- Sanitation of all contact points and air filters in rooms.





